

## Curriculum Vitae



Surname : Pierre

Fore Name : Jean Yves Donovan

Gender: male

Date of Birth: 11/09/88

Nationality: Mauritian

Marital Status: Married with one Daughter

Residential Address: Rue Covent de Lorette Curepipe Road, Curepipe

Mobile: 57937815/54794790

E-mail: [jeanyvespierre@yahoo.com](mailto:jeanyvespierre@yahoo.com) / [jeanyvespierre26@gmail.com](mailto:jeanyvespierre26@gmail.com)

| Education Institution                                       | From | To          | Qualification achieved  |
|---|------|-------------|---|
| SC-300  | 2025 | In Progress | <u>Microsoft Identity and Access Administrator</u>  |
| WorkshopPLUS - Microsoft Azure: Infrastructure as a Service | 2021 | 2021        | <u>Delivered by Certified Microsoft Engineer</u>  |
| ITIL Level 4  | 2020 | 2020        | <u>Apply all ITIL concept in our work environment to optimize and Deploy value added service to our customer</u>                              |
| Richfield Graduate Institute of Technology                  | 2016 | 2019        | <u>Specialization in Networking</u>   |
| White Field Business School                                 | 2015 | 2018        | <u>International Diploma in Computer Studies from NCC U.K.</u>  |
| Curepipe College  | 2007 | 2008        | <u>High School Certificate</u> (Main Accounting, computer, Economic & Sub French, General Paper)  |
| Curepipe College  | 2006 | 2006        | <u>School Certificate</u> (Economic, Account, Computer, Business, French, English & Mathematics.)   |
| Ceridian Learning Center                                    | 2017 | 2017        | <u>First time Manager Training</u><br><u>Help us improve our Management skills and develop our people potential Certificate of attendance</u> |

Employment history:

| Company                     | From | To      | Job Description                    |
|-----------------------------|------|---------|------------------------------------|
| Eclosia Technology Services | 2024 | To date | Senior Engineer IS Operations      |
| Eclosia Technology Services | 2020 | 2023    | Infrastructure Solution Consultant |
| Ceridian Mauritius          | 2018 | 2020    | System Administrator               |
| Ceridian Mauritius          | 2016 | 2018    | Senior Implementation Coordinator  |
| Ceridian Mauritius          | 2014 | 2016    | Implementation Coordinator         |
| Ceridian Mauritius          | 2008 | 2014    | Payroll Agent & Internal Reporting |
| Ruisseau Créole             | 2007 | 2007    | Trainee Accountant & Manager       |

## **Technical Skills**

- **Reporting & Analytics:** Advanced reporting, metrics analysis, and data-driven decision-making.
- **Training & Development:** Delivering technical training sessions to teams and stakeholders.
- **Process Transition:** Leading seamless process migrations and operational transitions.
- **Technical Documentation:** Creating and maintaining detailed system and process documentation.
- **Project Management:** Planning, resource allocation, task delegation, and execution.
- **Windows Server Administration:** Troubleshooting, maintenance, and optimization.
- **System Management:** SCCM deployment, configuration, and management.
- **Cloud & Virtualization:** Azure infrastructure, VMware, and SimpliVity implementation.
- **Backup & Disaster Recovery:**
  - Backup Exec, NetBackup, Veritas System Recovery (VSR)
  - Replication technologies (Veeam, Veritas Resiliency Platform)
- **Data Center Management:** Infrastructure oversight, audits (internal & external – KPMG, PwC, Deloitte).
- **IT Governance:** IT budget preparation (CAPEX & OPEX) at company and group levels.

## **Key Expertise**

- **Data Center Infrastructure:** Deployment, configuration, and maintenance of servers, SAN, switches, and Synology storage.
- **Virtualization & High Availability:**
  - VM provisioning, clustering, and HA environment setup.
  - SimpliVity infrastructure implementation (VMware).
- **Endpoint & Security Management:**
  - Symantec Endpoint Protection (SEP) deployment, reporting, and monitoring.
  - CrowdStrike threat detection & vulnerability scanning.
  - Qualys vulnerability management for enterprise workstations.
- **Monitoring Solutions:**
  - PRTG network monitoring with multi-site probe deployment.
  - Jakarta environmental monitoring (water leakage, temperature sensors).
- **Backup & Disaster Recovery:**
  - NetBackup implementation for VM/SQL backup, restore, and DR replication.
  - Veeam replication between production and disaster recovery sites.
- **Remote Access & Collaboration:**
  - PRA (Privileged Remote Access) implementation to replace VPN.
  - RDS farm deployment and configuration for multi-company use.
- **Stakeholder & Vendor Management:**
  - Strengthening third-party vendor relationships.
  - Leading Proof of Concept (POC) evaluations for new technologies.

## **Personal Interests**

- Passionate about exploring emerging technologies and innovative applications.
- Enjoy spending quality time with family and pets (especially dogs!).
- Fitness enthusiast—hiking, trail running, and gym workouts.
- Strategic indoor games like dominoes and carom.
- Avid movie enthusiast, with a keen interest in diverse genres.

Dear Sir/Madam,

I am excited to apply for the Project Manager (Transformation & Digitalization) position at C Care. With a strong background in IT infrastructure, cloud solutions, process transition, and project leadership, I am confident in my ability to drive digital transformation initiatives that enhance efficiency, scalability, and business growth.

Throughout my career, I have successfully managed complex IT projects, from data center modernization and virtualization to cloud migration (Azure) and cybersecurity enhancements. My expertise includes:

Leading end-to-end digital transformation projects, including SCCM deployments, Veeam/NetBackup disaster recovery setups, and SimpliVity infrastructure implementation.

Optimizing processes through automation, system integrations, and stakeholder alignment to ensure seamless transitions.

Managing budgets and resources at both group and company levels, balancing CAPEX/OPEX while delivering measurable ROI.

Collaborating with cross-functional teams and third-party vendors to deploy scalable solutions like RDS farms, PRA (VPN replacement), and CrowdStrike vulnerability management.

Beyond technical execution, I am passionate about bridging the gap between technology and business objectives. My analytical approach, combined with hands-on experience in IT audits (KPMG, PwC, Deloitte) and governance, ensures that projects align with compliance and strategic goals.

What excites me about C Care is the ability to merge innovative technologies into the health care system of the island and use it as one of their core values. I am eager to contribute my skills in project planning, stakeholder management, and innovative problem-solving to help your team achieve its vision.

I would welcome the opportunity to discuss how my experience aligns with your needs. Thank you for your time and consideration—I look forward to your reply.

Best Regards,  
Jean-Yves Pierre.